

MIP and Scriptable Dialling Training



MIP and Scriptable Dialling Application User



The Overview

This course gives a delegate the knowledge of using the MIP device to complete procedures as per their organisation's workflow. The training covers the Normal mode where a User completes a procedure pushed to him/her and the Inspector mode, a more advanced mode where someone has the ability to add a job to the system which he/she may not necessarily complete.

Objectives

Delegates will be shown to:

- Logon to the MIP device
- Follow pre-determined procedures
- Answer specific tasks within the procedure
- Hold and reject tasks (MIP specific)
- Use Call Buttons and Call Lists (Scriptable Dialling specific)
- Complete tasks assigned to your device
- Create tasks to be logged into the database for the user or another user to complete

Target Audience

APD Communications recommends this course to company trainers who can absorb the information and pass out this information to their workforce.

Pre Requisites

APD has not set any formal pre-requisites for this course though knowledge of some of the operational procedures within their organisation is beneficial but not essential.

Course Detail

This training course is essential for new installations, new staff or as part of refresher training.

Course duration: Half day

Optimum training number: Four – Six people

Best delivery location: Customer site

Public course: Yes, delivered at APD Communications' office

Associated courses: DRUID Applet Design // CORTEX User Training

For dates and prices of private or public training courses or any other APD Communications product-line training enquiry, email Training@APDComms.com or contact your Account Manager.

Contact APD

- APD Communications Ltd, Head Office Newlands Centre, Inglemire Lane, Hull, HU6 7TQ, United Kingdom
- Sales and Marketing, Shenley Pavilions, Chalkdell Drive, Milton Keynes, MK5 6LB, United Kingdom
- UAE Office, Office 403, Al Niyadi Building, Airport Road, Abu Dhabi, UAE, P.O. Box 31954
- Tel: +44(0) 1482 808300 | Fax: +44 (0) 1482 803901 | UAE Tel : +971 (2) 443 9277 | Email: info@apdcomms.com | Web: www.apdcomms.com