



The Overview

This course gives the training delegate the knowledge to confidently administer users, workstations and communication details on the CORTEX system. Delivered on site or at APD Communications' office it gives System Administrators the ability to use the CORTEX editors to add, edit and delete system resources.

Objectives

Delegates will be shown to:

- Add, edit, delete phone numbers
- Add, edit, delete and undelete users of the CORTEX system
- Add phone lines and linegroups to the CORTEX system
- Edit CORTEX workstation configuration within the CORTEX system
- Add, edit and delete TETRA talkgroup detail to the CORTEX system
- Reset passwords and user accounts via the server

Target Audience

APD Communications recommend this course to those responsible for maintaining resources accessing the CORTEX system and contact points called via CORTEX. Normally this course is delivered to System Administrators which range from database maintainers to high level users/Supervisors of the CORTEX system.

Pre Requisites

Delegates should have a working knowledge of existing practices in their Emergency Control Room and access to administration parameters such as CORTEX users, telephone numbers and TETRA identifiers.

No technology pre-requisites have been set for this course though a basic understanding of operational requirements and Windows-based computer systems are preferable.

Course Detail

This training session is always delivered as part of a new installation. It complements maintenance training and it can be delivered as a standalone session to a new system administrator.

Course duration: Half day

Optimum training number: Four people

Best delivery location: Customer's fall-back site, training room or incident room

Public Course: Yes, delivered at APD Communications' office

Associated courses: CORTEX User

For dates and prices of private or public training courses or any other APD Communications product-line training enquiry, email Training@APDComms.com or contact your Account Manager.

Contact APD

- APD Communications Ltd, Head Office Newlands Centre, Inglemire Lane, Hull, HU6 7TQ, United Kingdom
- Sales and Marketing, Shenley Pavilions, Chalkdell Drive, Milton Keynes, MK5 6LB, United Kingdom
- UAE Office, Office 403, Al Niyadi Building, Airport Road, Abu Dhabi, UAE, P.O. Box 31954
- Tel: +44(0) 1482 808300 | Fax: +44 (0) 1482 803901 | UAE Tel : +971 (2) 443 9277 | Email: info@apdcomms.com | Web: www.apdcomms.com