

APD Communications Leads the Way for Secure Applications Delivery with ISO 27001 and ISO 20000 Accreditations

APD Communications has strengthened its reputation as one of the UK's leading solution providers to the emergency services with the announcement that it has been awarded the ISO 27001 Information Security accreditation and the ISO 20000 ITIL Service Delivery accreditation. These are the international standards for data security and service management.

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APD was awarded the accreditation to both standards following an independent external audit conducted by British Standards Institute (BSI). The twelve month process involved a comprehensive and stringent review of all the company's internal processes and management controls. In becoming fully certified, APD has become one of a select group of companies in the sector to achieve the accreditation across its whole UK organisation.

ISO 27001 is the only auditable international standard which defines the requirements for an Information Security Management System (ISMS). The standard is designed to ensure the selection of adequate and proportionate security controls, whilst independently verifying that organisational risks are properly identified, assessed and managed.

ISO 20000 is the international standard specifically aimed at IT Service Management. It specifies an integrated set of management processes for the effective delivery of services to the business and its customers.

To maintain the certificate, APD's management system will be reviewed, monitored and audited on a regular basis.

Martin Worrell, Technical Director at APD said: "We recognise and understand that the security and service provision of our clients' applications is of paramount importance. With this independent accreditation our clients can be confident that we have the necessary measures and internal procedures in place to protect their investment and minimise potential risks. In gaining the ISO 27001 and ISO 20000 across our whole organisation, we've set the benchmark in our industry when it comes to data security and service delivery. We see this as the start of the journey and we'll be working hard to improve our performance yet further."

APD is a market-leading provider of technology and solutions to the emergency service, transport and logistics sectors. APD is responsible for some of the industry's leading products, including the new Mobile ID Unit, the CORTEX Integrated Communications Control System and INCA vehicle location mapping system and is committed to delivering the industry's more sophisticated innovations. APD delivers solutions distinguished by levels of technology innovation with a pragmatic approach to solving business needs.

About APD Communications

With over 25 years of experience APD is a global leader in mobile information, resource location/tracking and control room solutions. APD specialises in delivering mission-critical and business-critical solutions to organisations within the public sector, transport, security, logistics and the emergency services. APD's products are used in over 90 client sites in the United Kingdom, Scandinavia, Eastern Europe and the Middle East. Customers including 80 per cent of police forces in the United Kingdom (including The Metropolitan Police Service, Merseyside Police), the Abu Dhabi Police force, Newcastle City Council, the Romanian Government and leading organisations such as Balfour Beatty Infrastructure Services, May Gurney, DB Schenker. For more information please visit:

www.apdcomms.com